JUAN FRANCISCO SÁNCHEZ CASTELBLANQUE ENGLISH

**WRITTING FORMAL LETTER**

Pregunta 1: Tenéis que escribir un email formal dirigido a un cliente, explicándole que habéis solucionado una serie de errores o bugs en su sitio web. Describid los problemas encontrados (páginas que no cargaban, fallos en formularios, etc.), cómo los habéis corregido, y asegurad que el sitio web está funcionando correctamente ahora.

*Dear Customer, I hope you find this email well.*

*I would like to notify you that the issues of your last query about your contratado host service, is now working properly and correctly, it was fallen over 3 hours.*

*In addition we did some hotfixes on your User Interface to get more easily the IP address for when an issue happens and needed to restart the router, can spend new IP instead to link it to your customers without doing anything more.*

*I look forward to receiving your reply to know if you need some more assistance with your query and help you soon as possible.*

*I am, yours faithfully*